



New Payout Request Guidelines Add Ease & Convenience to Your Account Management in Retirement

New Process:

Starting February 1, 2017, distribution requests from your City of Phoenix 457(b) and/or 401(a) supplemental retirement plans, subsequent to an initial payout request that are *less than \$10,000* or a *change to an existing systematic withdrawal plan*, will not require an additional form completed.

Simply call our home office customer service center and a representative can facilitate your request over the phone.

Note: Initial payout requests and changes to direct deposit accounts will still require the appropriate form be completed and manually signed, and copy of voided check included, if applicable.

Call the Customer Service Center at 1-800-891-4749.

Representatives are available Monday – Friday 8 a.m.- 11 p.m. ET

and Saturdays 9 a.m. – 6 p.m. ET.

Retirement Specialists do not give legal, investment, or tax advice. Please consult your attorney, investment, or tax advisor for answers to specific questions

Retirement Specialists are registered representatives of Nationwide Investment Services Corporation, member FINRA.

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